Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/9/2025 **VisitType:** Monitoring Visit **Arrival:** 10:00 AM **Departure:** 1:30 PM

CCLC-28905
Cricket's Learning Center
2250 Wheeless Road Augusta, GA 30904 Richmond County
(706) 496-8754 ericaalbea@comcast.net

Application Services Unit Lead
Yolanda Harris
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Mailing Address
Same

Quality Rated: ★

Compliance Zone Designation		
06/09/2025	Monitoring Visit	Good Standing
12/17/2024	Complaint Closure	Good Standing
12/05/2024	Complaint Investigation Follow Up	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A	Infants	1	1	C	4	C	NA	NA	Free Play
Main	B		0	0	C	4	C	NA	NA	
Main	C	Infants and One Year Olds	1	6	NC	12	C	NA	NA	Transitioning,Supper,Free Play
Main	D	Two Year Olds and Three Year Olds and Four Year Olds	2	12	NC	11	NC	NA	NA	Free Play
Main	E		0	0	C	10	C	NA	NA	
Main	F	Five Year Olds and Six Year Olds and Over	1	12	C	12	C	NA	NA	Free Play
		Total Capacity @35 sq. ft.: 53			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 31		Total Capacity @35 sq. ft.: 53			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Left Playground	21	C
Main	PG- Right Playground	42	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
1	6	8	5	5	0	12

Comments
The purpose of the visit was to conduct a Monitoring visit, which was completed on this date. Citations and visit report was discussed with the director on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!

(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

Records Reviewed: 7 **Records with Missing/Incomplete Components: 1**

Staff # 3 Not Met

Date of Hire: 06/07/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(3)-Health & Safety Certificate

591-1-1-.03 Activities — Not Met

Finding
591-1-1-.03(2) requires the Center to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas. It was determined based on observation of all classrooms that their was not a current lesson plan or no lesson plan available.

POI (Plan of Improvement)
The Center will keep current lesson plans on site that include appropriate instruction practices and activities and will have sufficient and varied play and learning equipment and materials to support the activities.

Correction Deadline: 6/9/2025

591-1-1-.12 Equipment & Toys(CR) — Technical Assistance

Comment
Discussed rotating toys to support the procedures of daily disinfecting.

Technical Assistance
591-1-1-.12(3) - Consultant discussed with the director to ensure all equipment, rugs, and walls are in good repair and clean.

Correction Deadline: 6/9/2025

Technical Assistance
591-1-1-.12(4) - Consultant discussed with the director to ensure that the TV in room F is anchored.

Correction Deadline: 6/9/2025

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Met**

Comment
Center does not provide swimming activities. No pool observed on site.

Facility

Records Reviewed: 7 **Records with Missing/Incomplete Components: 1**

Staff # 3 Not Met

Date of Hire: 06/07/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(3)-Health & Safety Certificate

591-1-1-.06 Bathrooms **Technical Assistance**

Technical Assistance
591-1-1-.06(6) - Consultant discussed with the director to ensure bathrooms have all supplies, tissue, paper towels and soap for use.

Correction Deadline: 6/9/2025

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Comment
Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

Technical Assistance
591-1-1-.25(11) - Consultant discussed with the director to ensure room left lining is repaired and in good repair.

Correction Deadline: 7/9/2025

Finding
591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that:
Room C-wipes were accessible to the children in care
Room F- a crockpot was accessible and on in the environment
Room F-teacher belongings accessible.
Room F- boxes stacked in a corner and other material in the right corner accessible to the children a tipping hazard.

POI (Plan of Improvement)
The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 6/9/2025

Technical Assistance
591-1-1-.25(17) - Consultant discussed with the provider to ensure all vegetation, and weeds are removed from surfacing on the playground.

Correction Deadline: 6/9/2025

Technical Assistance
591-1-1-.25(3) - Consultant discussed with the director to remove all of the outside material not in use such as the kitchen set on the playground, cleaning utensils, and other items that's not being used.

Correction Deadline: 6/9/2025

Technical Assistance
591-1-1-.25(8) - Consultant discussed with the provider to ensure that all outlet are covered.

Correction Deadline: 6/9/2025

591-1-1-.26 Playgrounds(CR) — Not Met

Comment
Discussed maintenance of resilient surface. Please fluff and redistribute.

Finding
591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the 1st left playground fencing have a gap that is 5 inches, that may empose an entrapment hazard.

POI (Plan of Improvement)
The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 6/9/2025

Finding
591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that:
1st right playground- red bicycle structure had exposed rust/chipped paint.
1st left playground bench had exposed nails
1st right playground wall had an opening on the wall of the building that needs repairs.
1st right playground structures had mold/debris that needs to be cleaned.
1st Right entrance to the two-year-old room, walkway has an opening that needs to be closed that may empose an entrapment hazard.

POI (Plan of Improvement)
The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 6/9/2025

Food Service

Records Reviewed: 7 — **Records with Missing/Incomplete Components: 1**

Staff # 3 — Not Met

Date of Hire: 06/07/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(3)-Health & Safety Certificate

591-1-1-.15 Food Service & Nutrition — Not Met

Finding
591-1-1-.15(3) requires baby bottles and formula to be labeled with the individual child's name; supplied by the Parent daily in bottles; and refrigerated at a temperature of forty (40) degrees Fahrenheit or less. Only the current day's formula or breast milk shall be served. If formula must be provided by the Center, only commercially prepared, ready-to-feed formula shall be used. Refrigerated or frozen breast milk shall only be heated or thawed under warm running water or in a container of warm water. It was determined based on observation that in room C, the sippy cups were not labeled.

POI (Plan of Improvement)
The Center will train Staff to follow the required procedures, ensure that parents are fully informed, and will review and monitor regularly.

Correction Deadline: 6/9/2025

591-1-1-.18 Kitchen Operations — Technical Assistance

Technical Assistance
591-1-1-.18(8) - Consultant discussed with the director to ensure that all items in the refrigerator and freezer needs to be labeled and not expired.

Correction Deadline: 6/9/2025

Health and Hygiene

Records Reviewed: 7	**Records with Missing/Incomplete Components: 1**

Staff # 3 Not Met

Date of Hire: 06/07/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(3)-Health & Safety Certificate

591-1-1-.10 Diapering Areas & Practices(CR) **Technical Assistance**

Comment
Staff state proper knowledge of diapering procedures.

Technical Assistance
591-1-1-.10(4) - Consultant discussed with the director to ensure that teacher are using proper disinfecting measures when cleaning toys, diapering and all other material in the classrooms ongoing.

Correction Deadline: 6/9/2025

591-1-1-.17 Hygiene(CR) **Met**

Comment
Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) **N/A**

Comment
The Provider currently does not dispense/administer medication.

Safety

Records Reviewed: 7	**Records with Missing/Incomplete Components: 1**

Staff # 3 Not Met

Date of Hire: 06/07/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(3)-Health & Safety Certificate

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR) **Met**

Comment
Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **N/A**

Comment
Center does not provide routine transportation.

Sleeping & Resting Equipment

Records Reviewed: 7	**Records with Missing/Incomplete Components: 1**

Staff # 3 Not Met

Date of Hire: 06/07/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(3)-Health & Safety Certificate

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Not Met**

Comment
The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Finding
591-1-1-.30(1)(a) requires a crib that is safety approved in compliance with Consumer Product Safety Commission (CPSC) and American Society of Testing and Materials International (ASTM) safety standards be provided for each infant. It was determined based on observation that in room A(infant room), four out of four cribs were out of compliance. The dates on the cribs were 01/2011 not meeting the compliance date of June 28, 2011.

POI (Plan of Improvement)
The Center will provide a crib that is safety approved in compliance with CPSC and ASTM safety standards for each infant.

Correction Deadline: 6/19/2025

Technical Assistance
591-1-1-.30(1)(b)3 - Consultant discussed with the director to ensure that all of the cots have sheets as required daily in all of the classrooms.

Correction Deadline: 6/9/2025

Staff Records

Records Reviewed: 7	**Records with Missing/Incomplete Components: 1**

Staff # 3 Not Met

Date of Hire: 06/07/2019

<u>"Missing/Incomplete Components"</u>

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(3)-Health & Safety Certificate

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

Records Reviewed: 7	**Records with Missing/Incomplete Components: 1**

Staff # 3 Not Met

Date of Hire: 06/07/2019

<u>"Missing/Incomplete Components"</u>

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(5)-10 Hrs. Annual Training,.33(3)-Health & Safety Certificate

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Technical Assistance**

Comment
Center observed to maintain appropriate staff:child ratios.

Technical Assistance
591-1-1-.32(2) - Consultant discussed with the director to ensure children are not mixed with other age groups as observed.

Correction Deadline: 6/9/2025

Technical Assistance
591-1-1-.32(7) - Consultant discussed with the provider to ensure that staff are sitting in close proximity of the children during meal times and when serving foods.
Additionally during outside and inside activities teachers should not have their backs towards the children.

Correction Deadline: 6/9/2025